

LicenseHQ

We know you do more than
just business licensing.



licensehq.com



Better business licensing

LicenseHQ puts you in control of your license compliance by creating a single, secure source for all your data, documents, payments, and work tasks. A centralized solution reduces errors, gives everyone access to the data they need, shortens processes, generates notifications and reports, and automates steps you'd otherwise do manually.

Why do I need it?

Spreadsheets, homegrown systems, and post-it notes tend to be the most common methods of tracking licensing. The more you grow as a company, the more burdensome this becomes. Without a centralized system in place, key entry errors are easily made, data is duplicated or missing, time is lost working with other departments or the field to get needed information, data and documents are not readily available to the right people, and creating reports can be time-consuming or impossible.

LicenseHQ is designed to address those challenges, and to make sure you can effectively manage your licensing and your risk with a single solution,



Reduce compliance costs

- Centralize and organize compliance-related data to increase your productivity
- Automate license and inspection workflows to increase your efficiency and squash errors
- Access compliance research tools, jurisdictional contacts, and a database of over 50,000 license and renewal forms
- Interface with your AP system to reduce the time spent generating payments
- Generate and distribute reports
- Enable field personnel to enter information and upload scanned documents from anywhere



Reduce the costs of noncompliance and lost business

- Ensure process integrity and prioritize risk by organizing deadlines and tasks with an easy-to-use dashboard
- Automated and customizable alerts are sent to team members informing them of approaching deadlines
- Relevant licenses and permits are identified by the system and presented to team members

Get an immediate big picture of everything that is due -- including licenses that may not have been mailed out by governing jurisdictions.





We understand your challenges, and we get how you work

External challenges make reaching goals tougher

- Changing compliance laws
- Unknown compliance needs in new jurisdictions, due to acquisition or expansion
- Jurisdictions redefining nexus, or new nexus
- Unfavorable economy or location(s) closing
- Favorable economy and rapid growth
- New product line sales
- External audit



Provide compliance transparency to management

- At-a-glance updates can be delivered to management users via dashboard
- Customizable reports can be generated and distributed with a few clicks
- Ensure team accountability with an audit log

Customers have reduced their license management by a third; that's 33% more time to work on other responsibilities.

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Client success drives our dedication

Award-winning support, one-on-one attention

The LicenseHQ support team delivers award-winning assistance -- we're proud of our 99% customer satisfaction rating and nine consecutive awards for Support Staff Excellence from the Technology Services Industry Association.

- Industry-best response and resolution times
- Web-based resources available 24/7
- Answers are at your fingertips and available 24/7 via the Support Knowledge Base
- Network with peers in our client user groups
- Stay current with monthly webinars

Feeling championed is why clients call LicenseHQ support staff "phenomenal," "knowledgeable and friendly," and "always happy to help."



Training for every learning style

- LicenseHQ Basics course conducted at our corporate offices in San Diego, CA throughout the year
- Regional training program sends a handful of our most experienced training professionals to cities across the U.S.
- On-site training is one-on-one and customized to your needs and preferences
- Web-based training resources; webinars, training videos, virtual classroom

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Automated, accessible tools

- Payment tools create check requests quickly and easily.
- Configure reports with the fields you want once, then generate them with a few clicks
- LicenseHQ is a web application, meaning implementing requires no I.T. involvement.
- Best of all, its easy-to-use interface and online training tools will have you up to speed in a matter of hours.

We help companies in your market improve employee productivity and improve the bottom line.



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